

CONDITIONS & ESSENTIAL INFORMATION

1. **Bookings are essential for all courses.** Including LDA members.
2. Numbers are restricted and courses are filled on a first come first served basis.
3. Duration is 1 hour for all classes (except performance classes and special workshops)
4. Please arrive 15 minutes before the first class and report to the reception desk, you might have to complete an enrolment form if you haven't booked online.
5. If you never completed an enrolment form please do it at any time.
6. **Go to the reception desk at the start of every class to mark your attendance.**
7. **If you miss 4 or more classes during the course you might not be able to enrol in the next level.** You'll probably have to re-take the same level on next term.
8. Some courses fill very quickly and some attract smaller numbers. If your course does not have enough students it will be cancelled and you will be informed. If this happens, your course fee will be refunded in full or you may transfer to another course.
9. Due to our structure and high number of students, **no catch-up classes will be allowed** except with the presentation of a medical certificate and manager authorization.
10. On the occasion that LDA class is cancelled, you can take a catch-up class, receive a credit for your next course, or get a refund for that class.
11. **Casual Classes are only allowed for Zumba. For all other styles casual are only authorized by the manager in very specific conditions).**
12. Free Class Passes are only valid for your first class at LDA. If you wish to try 2 or more classes you can use the free class pass for 1 class and pay the casual rate for the others (Casual trial allowed only for the first time on the specific style). Please mention you have a free class pass when making the booking.
13. If you don't mark "no" in your Enrolment form we will add your e-mail address into our monthly newsletter database. You may ask to have it removed at anytime.
14. If you have given us your mobile number we will be sending you SMS reminders, important advices (as classes changes and cancellations) and special offers for courses that you are enrolled in (rare).

PAYMENT

1. Full payment must be received prior to starting your first class and there is no refund for absence. If the payment has not been received you will not be allowed into the class.
2. COURSES ARE NOT REFUNDABLE.
3. We can keep the credit if the student missed more than 30% of the course. The student must advice that he/she will miss the classes in advance or maximum 1 week after finish the course. A \$5 administration fee will be discounted from the credit. The credit will be valid for 6 months.
4. A \$2 fee applies for all Credit Card transactions.
5. All **bootcamps and workshops have to be pre-paid** - at the time of the booking.
6. Payment options include: Paypal, Cash, EFPTOS, Cheque and Credit Card (Visa, Amex and MasterCard).
7. All prices include 10% GST.
8. If you need a receipt please make a request at the reception desk and it will be ready on your next class.
9. If you are using any vouchers or passes to pay for your classes please bring them every time.
10. LDA Members must bring the card each first class of the course.
11. Only one PROMOTION/DISCOUNT apply per course. They are not cumulative.

